

QuickBooks Connect 2023 US Cancellation Policy

Cancellation and Refunds

This Cancellation and Refund Policy (Cancellation Policy) applies to all registrants of the Event. If you are unable to attend the Event, please contact support@qbconnectevents.com. A full refund, less an administration fee of \$65, will only be made via the original payment method used, to the original paying party if Intuit is notified by email at support@qbconnectevents.com no later than thirty-one (31) days prior to the Event. No refunds will be issued on cancellations for group pass purchases. No refunds will be issued on cancellation requests received less than thirty-one (31) days prior to the start of the Event for single pass purchases. Intuit will not be responsible for any other charges you incur in connection with your cancellation (e.g., transportation, airfare, or accommodations).

If you are unable to attend the Event but cannot or do not wish to cancel, you may transfer your registration to another professional inside your purchaser's company, firm, or organization at least thirty-one (31) days prior to the start of the Event. The registration is only transferable within the original purchaser's company, firm, or organization. No other Event transfer is permissible. If you qualify to transfer your registration, send an email request to support@qbconnectevents.com with the subject line "Ticket Transfer." The recipient of the transfer will need to create an Event account and agree to the Terms, Privacy, and other policies of the Event. No transfer requests will be allowed that are received less than thirty-one (31) days prior to the start of the Event for single pass purchases and group pass purchases.

Intuit will not be liable for any losses or damages associated with cancellation of the Event, including but not limited to registration fees, where such cancellation is due to causes beyond Intuit's reasonable control, and including but not limited to natural disaster; an act of terrorism; epidemic, pandemic, or associated governmental or other applicable restriction, rule, or order; riot, strike, or industrial dispute. Intuit will not be responsible for any other charges you incur in connection with your cancellation, including charges incurred for airfare or accommodations.

If Intuit is forced to move the Event for any reason, your ticket payment and attendance will be transferred to the new date selected by Intuit. If a cancellation of the Event occurs as a result of matters solely within the control of Intuit, as determined by Intuit, Intuit will offer a full refund of paid event registration including processing fees. Any such refund will be made via the original payment method used, to the original paying party. Except as expressly stated in this Cancellation Policy, and as otherwise required under applicable law, any and all amounts paid by, or on behalf of, Event attendees to Intuit or any of its affiliates in connection with the Event are nonrefundable.

This Cancellation and Refunds policy is subject to change anytime and without notice.