

QuickBooks Connect 2022 US Cancellation

Cancellation and Refunds

This Cancellation and Refund Policy (Cancellation Policy) applies to all registrants of the Event. If you are unable to attend the Event, please contact support@qbconnectevents.com. A full refund, less an administration fee of \$50, will only be made via the original payment method used, to the original paying party if Intuit is notified by email at support@qbconnectevents.com no later than twenty-eight (28) days prior to the Event. No refunds or credits will be issued on cancellation requests received less than twenty-eight (28) days prior to the start of the Event. Intuit will not be responsible for any other charges you incur in connection with your cancellation (e.g. transportation, airfare or accommodations).

If you're unable to attend the Event because you have been diagnosed with COVID-19, has been exposed to someone who has been diagnosed with COVID-19 days prior to the Event, or who you suspect may have COVID-19; or if you have COVID-19 symptoms as outlined by the [CDC](https://www.cdc.gov), you will not be permitted to attend the Event, and will be issued a full refund. If you meet these outlined criteria, please contact support@qbconnectevents.com within 72 hours of the Event, or as soon as possible once aware.

If you are unable to attend the Event, but cannot or do not wish to cancel, you may transfer your registration to another professional inside your purchaser's company, firm or organization for an administrative fee of \$50, paid by the original ticket holder. The registration is only transferable within the original purchaser's company, firm or organization. No other Event transfer is permissible. If you qualify to transfer your registration, send an email request to support@qbconnectevents.com, subject line "Ticket Transfer". The recipient of the transfer will need to create an Event account and agree to the Terms, Privacy and other policies of the Event.

Intuit will not be liable for any losses or damages associated with cancellation of the Event, including, but not limited to, registration fees, where such cancellation is due to causes beyond Intuit's reasonable control, including, but not limited to, natural disaster; an act of terrorism; epidemic, pandemic, quarantine, including quarantine associated with COVID-19, or associated governmental or other applicable restriction, rule, or order; riot, strike or industrial dispute. Intuit will not be responsible for any other charges you incur in connection with your cancellation, including charges incurred for airfare or accommodations.

If Intuit is forced to move the Event for any reason, your ticket payment and attendance will be transferred to the new date, selected by Intuit. If a cancellation of the Event occurs as a result of matters solely within the control of Intuit, as determined

by Intuit, Intuit will offer a full refund of paid event registration including processing fees. Any such refund will be made via the original payment method used, to the original paying party. Except as expressly stated in this Cancellation Policy, and as otherwise required under applicable law, any and all amounts paid by, or on behalf of, Event attendees to Intuit or any of its affiliates in connection with the Event are non-refundable.

Due to quickly changing government mandates and restrictions, this Cancellation and Refunds policy is subject to change anytime and without notice.